

Claim For Refund Instructions for Form DR 0137

****Attention****

- **Failure to complete the required form(s) and submit all supporting documentation may cause the amount of the refund to be reduced or denied.**
- **For Buyer's/Purchaser's claims, use Form DR 0137B. For Rural Broadband, use form DR 0137C.**

Table of Contents

1. Instructions for Form	1
2. Sellers/Retailers Overpayment Options	1
3. Sellers/Retailers Claim for Refunds	2
4. Local Marketing and County Lodging	2
5. Withholding Taxes (W2 & 1099).....	4
6. Consumer Use Tax Refunds	5
7. Interest	6
8. Excise/Fuel Claim for Refunds.....	7
9. File a Claim Online.....	8
10. Form.....	9

INSTRUCTIONS FOR FORM:

Keep all documentation supporting refund claims at the location of your business records.

You must file a separate DR 0137 form when you are requesting a refund from multiple tax accounts. For example, submit one claim for retail sales tax and a separate claim for retailer's use tax.

Power of Attorney (POA)

If you are submitting this claim for a third party, you must include a Power of Attorney (DR 0145).

Reason for Refund Request

The reason for the over-payment should be listed.

Explanations such as "Credit on Account" or "Over-payment" or "See attached" or "Filing error" are not sufficient explanations. A short explanation should be provided even if a letter is included. Additional information and examples have been provided for each tax type.

Mailing Address

The mailing address supplied on the claim for refund form will be used to mail correspondence and a refund check.

Note:

Changes made to the mailing address using the Address Change or Business Closure Form (DR 1102) will not be applied to your refund claim. Make changes to the mailing address for your refund claim by doing one of the following*:

- Send a Web Message (preferred)
- Mail written notification

The message or correspondence should include:

- Subject Line- Address Change for Refund Claim
- Name of Business
- Colorado Account Number
- Date of your original submission
- Tax Type(s)
- Amount of Claim
- Filing Periods
- Your Name
- Title
- Phone number
- Power of Attorney (POA) form DR 0145 (if you are a third party)

*We reserve the right to use the original mailing address if we cannot verify that changes should take place.

There are two options available to a vendor/retailer who has overpaid sales tax. To determine the appropriate method, read "Method One" and "Method Two".

Method One: (No credit exists on account)

If you overpaid sales tax on a previous retail sales tax return, you may deduct the overpayment amount on the DR 0100 form, line 13 only if there is not an existing credit on the account due to the overpayment. Credit may be claimed only for tax overpayments for the same site/location and the same state or local jurisdiction. Do not reduce the tax liability below zero. If there is a credit on a previous period or a question as to the calculation of the overpayment of tax, a Claim for Refund (DR 0137) should be filed with an amended return for the applicable period(s) and site(s). You may view your account at www.Colorado.gov/RevenueOnline

Method Two: (Credit exists on account or amended returns are filed creating a credit).

This credit is not applied to subsequent filing periods. Future filings should be filed and paid on time.

A seller's claim for refund is submitted when a vendor overpaid retail sales tax, retailer's use tax, to the Colorado Department of Revenue with a retail sales tax return (DR 0100) or retailer's use tax return (DR 0173) in error.

See "Sellers/Retailers Claim for Refunds" for information on filing your claim.

Sellers/Retailers Claim For Refunds

- **Do not combine sales and use tax refunds on the same claim; file a separate claim for each tax account type. For assistance in determining the breakdown of the tax rate on your invoice, see publication DR 1002.**
- **County Lodging and Local Marketing will have similar requirements to what is outlined.**

REQUIRED DOCUMENTATION:

Note: The documentation requirements and examples listed cover the most frequent claim types. The documentation required will depend on the reason for overpayment. Some claims may require additional information or a combination of the documentation outlined.

Overpayment reasons such as duplicate payment (exact same amount), a vendor's fee paid in error, or a payment data entry error, would not require the documentation outlined. An example of payment data entry error would be you intended to pay \$5,000.00 and made an EFT payment for \$50,000.00.

1. Invoices or Purchase Orders

If your claim contains fewer than 100 invoices, submit copies of all invoices for review.

If your claim contains 100 or more invoices, submit at least 25% for review which should include the following:

- The majority of the larger dollar amounts requested.
- Invoices for each customer submitted in the claim.
- Select invoices from each filing period requested in the claim.
- If you are claiming tax paid by third-party
 - If you are claiming tax paid by third-party vacation Rental Company, provide the reservation invoices receipts along with the third parties sales tax account number.

2. Proof of Refund to Customer

Proof tax was refunded to Customer such as a copy of cancelled check or credit memo. If your claim contains 100 or more invoices, see the Invoices or Purchase Orders section for the number of copies required.

3. Proof of Exemption

This could include a copy of the customer's resale license or exemption certificate. *Please see "Examples of Documentation by Refund Reason".*

4. Support for Filing Error

This could include sales summaries or reports. *Please see "Examples of documentation by Refund Reason".*

5. Spreadsheet

You must attach supporting spreadsheet/schedule to your claim for the original returns being amended that shows all invoices on which sales or use tax was paid with the following columns: (Highlight the invoices on the supporting spreadsheet/schedule(s) and their related amounts that are included in the refund claim.)

- Store/vendor or customer's name;
- Address including street, city, and state;
- Date of invoice or purchase;
- Invoice number (attach copies of invoices);
- Amount of the sale before taxes;
- State sales/use tax paid, county sales/use tax paid, city sales/use tax paid, special district sales/use tax paid, etc. (separate column for each tax);
- Amount of refund being claimed;
- Indication of whether a copy of this invoice is enclosed;
- A brief description of the item or service purchased;
- Explanation of how the item or service is used;
- A brief description of why the tax is not due (attach proof that the money was refunded or credited to your customer)

If you are applying for a refund from multiple periods and multiple site locations, the invoices and related information must be separated by period and location. Each period's data must be totaled separately.

Note: To reduce errors and for faster processing, electronic spreadsheets are preferred (CD or USB).

6. Amended Returns

You must submit amended returns for each applicable period and include separate returns for each site (location) involved in the refund claim. The department requires that the refund request match the sites (branches) that are set up on the account otherwise the refund request cannot be processed. To verify your sites, go to www.Colorado.gov/RevenueOnline, and select "Find Sales and Use Tax Rates" under the Sales and Use Tax category then select "View Business Location Rates". You will be able to view all open sites. Any closed sites will not show in the search. The site (where the tax was remitted) must correspond to the appropriate site in the refund request.

(Continued on next page)

Sellers/Retailers Claim For Refunds (Continued)

If you amend your return(s) electronically at www.Colorado.gov/RevenueOnline: you are required to verify that your amended returns posted correctly prior to submitting your Claim for Refund (DR 0137). Be sure that you have contacted your software provider prior to filing an amended XML return so that your XML amended indicator will be used. For Excel Spreadsheet filers, you will add a capital X in column O Row 3 in the Header. If the XML amended indicator is not used or you do not mark your Excel Spreadsheet as indicated above, your return will not be amended.

If you are filing an amended paper return: you are required to check the amended return box. A separate amended return must be filed for each period and site that is appropriate to the refund claim. The amended return must show all tax columns as corrected, not merely the difference(s). The amended return will replace the original return in its entirety. If applicable, be sure to use the correct vendor fee for the period(s) and site(s) you are amending.

Examples of Documentation by Refund Reason

7. Refund Reason Example One: "Exempt Sale".
In addition to the documentation outlined above, an example of support could include a copy of one or more of the following:
- Customer sales tax license or wholesale license.
 - Contractor's exemption certificate.
 - Certificate of exemption for Government or Charitable.
 - Direct Pay Permit.
 - Form DR 5002.
 - Form DR 0563.

8. Refund Reason Example Two: "Incorrect Sales Reported."

In addition other documentation outlined above, an example of support could include a copy of one or more of the following:

- Information to support the amounts reported on the original filing.
- The sales report or other information to support the amounts reduced/increased on the returns.

9. Refund Reason Example Three: "Estimated/Non-filer bill paid and return later filed reducing amount owed."

- Provide a copy of the sales report, invoices or receipts supporting the actual filing.

10. Refund Reason Example Four: Received a letter indicating a credit was on the account.

- If you received a letter, please review your return and payment submitted for the filing period. In addition you should review your sales records, invoices and other records to determine the reason for overpayment.

Do not submit a claim for refund with the reason "Credit on Account".

11. Refund Reason Example Five: Overpayment of bill.

- If known, reference the applicable Statement of Account (SOA) or notice you remitted payment on.

Wage Withholding Tax Refunds

1. Overpayment of Current Year

The Department issues refunds of wage withholding only once a year. Refund requests made prior to the annual reconciliation will be denied unless an extenuating circumstance is documented.

Examples of an extenuating circumstance would include:

- Federal withholding paid to the State of Colorado in error.
- A significant data entry error that will not be used by the end of the year or causes a hardship on the business. For example, you intended to make a payment of \$5,000.00 and made one for \$50,000.00.

If you overpaid wage withholding taxes for any period in the current calendar year, take a credit on a subsequent month's Withholding Tax Return (DR 1094). The credit may be deducted from an EFT payment, a return filed on Revenue Online, or a subsequent paper form DR 1094. To claim the credit, remit the difference owed on your next filing. For example, you overpaid withholding by \$200.00 on your March filing. The amount of withholding owed for April is \$500.00. File a return and remit payment for \$300.00 or if paying by EFT remit a payment for \$300.00.

If you are unable to claim the credit on a subsequent DR 1094 within the calendar year of the overpayment, you may request a refund by filing the Annual Transmittal of State W-2 Forms (DR 1093) on or before **January 31**. The DR 1093 will indicate the total amount of taxes withheld in the prior year on employees' W-2s and the total amount of withholding tax payments paid to the Department. If the amount withheld and the amount paid results in a refund, file the form DR 1093 and use line 3B.

2. Overpayment for previous calendar years

To apply for a refund from a previous calendar year, the following is required:

- A Claim for Refund (DR 0137) indicating the reason for the request.
- An original or amended DR 1093 for the year the refund is being requested.
- Copies of the employees' W-2Cs with complete information showing the change in the withholding amount.
- Documentation showing how the refund amount was calculated.

3. 1099 and Gaming Withholding

The guidance for 1099 and Gaming Withholding is similar to what is outlined above.

Forms for 1099

- 1099 Income Withholding Tax Return (DR 1107).
- Annual Transmittal of State 1099 Forms (DR 1106).
- 1099s.

Forms for Gaming Withholding

- Backup Withholding Tax Return Gaming (DR 1091).
- Annual Reconciliation of Income Tax Withheld on Gaming Winnings (DR 1101).
- W-2Gs.

Consumer Use Tax Refunds

(If your claim is industry specific, please review both this page and the subsequent page)

- **Do not combine sales and use tax refunds on the same claim; file a separate claim for each tax account type. For assistance in determining the breakdown of the tax rate on your invoice, see publication DR 1002.**

REQUIRED DOCUMENTATION:

Note: The documentation requirements listed covers the most frequent claim types. The documentation required will depend on the reason for overpayment. Some claims may require additional information.

Overpayment reasons such as duplicate payment (exact same amount) or a payment data entry error would not require the documentation outlined.

An example of payment data entry error would be you intended to pay \$5,000.00 and made an EFT payment for \$50,000.00.

1. Invoices or Purchase Orders

- Invoices you are requesting a refund on.

2. Amended Returns

If you are requesting a refund of consumer use tax, send copies of amended forms DR 0252 and DR 0251 (for RTA).

You must submit separate amended returns for each applicable period involved in the refund claim. The amendment must be done for the period that the overpayment occurred and not on a future period.

You are required to check the amended return box. A separate amended return must be filed for each period and site that is appropriate to the refund claim. The amended return must show all tax columns as corrected, not merely the difference(s). The amended return will replace the original return in its entirety.

3. Spreadsheet

You must attach a supporting spreadsheet/schedule to your claim for the original returns being amended which showed the invoices on which use tax was paid with the following columns: (Highlight the invoices on the supporting spreadsheet/schedule(s) and their related amounts that are included in the refund claim.)

- Store or vendor's name;
- Date of invoice or purchase;
- Invoice number (attach copies of invoices);
- Invoice amount;
- State use tax and special district (RTD/CD/RTA) use tax paid (separate column for each tax);
- Amount of refund being claimed;

- Indication of whether a copy of this invoice is enclosed;
- A brief description of the item or service purchased;
- Explanation of how the item or service is used;
- A brief description of why the tax is not due.

4. Proof of Payment

If you are submitting a claim of double taxation, please include proof of payment to the vendor.

If you are applying for a refund from multiple periods, the invoices and related information must be separated by period. Each period's data must be totaled separately.

Note: To reduce errors and for faster processing, electronic spreadsheets are preferred (CD or USB).

Industry Specific Consumer Claims

(The information provided here is specifically for use claims. References to Sales FYIs are for resource purposes. If you are a buyer/purchaser of these please see form DR 0137B for sales tax refunds on these industries).

Note: A general reference to a statute, vendor, case, or references to the exemption type are not sufficient.

In addition to the documentation listed above, the following support should be included in your submission if you are claiming refunds for the following industries:

1. Affordable Housing (FYI Sales 95)

- Statement from housing authority detailing and certifying the housing authority's ownership interest in the project and the percentage of the project that is for occupancy by persons of low income.

2. Low-Emitting Heavy Vehicles (FYI Sales 91)

- Form DR 1369 Colorado State Sales and Use Tax Exemption for Low-Emitting Heavy Vehicles Affidavit with the documentation showing the vehicle's qualification (ex: Gross Motor Vehicle Weight Rating (GVWR).
- EPA certificate.
- A copy of the Purchase (Sales) Agreement or invoice.

(Continued on next page)

Consumer Use Tax Refunds (Continued)

(If your claim is industry specific, please review this page and the previous page)

3. Computer Software (Sales Tax Topics Computer Software)

- Proof that software was electronically delivered.
- A copy of the contact demonstrating the software was subject to negotiation.
- Support demonstrating the software was customized.
- If purchases are for software service or maintenance, include a copy of the service agreement/contract.
- Purchases of license renewal would required support that the original software was electronically delivered.

Interest: If this refund qualifies for interest please provide the calculation and an explanation along with any support demonstrating how it qualifies.

Interest is due on sales and use tax refunds when the following conditions are met:

- The payment was made incident to a bona fide and orderly discharge of an actual liability and
- The refund is not issued within 90 days from the due date of the return, and
- The refund claim was made in a timely manner after discovery of the overpayment.

4. Farm Equipment (Sales Tax Topic Agriculture)

- Form DR 0511 Affidavit for Colorado Sales Tax Exemption for Farm Equipment with the documentation showing proof of the farming operation expense and income.
- Include an explanation of how the item is being used.

8. Resources for Interest

- Statute §39-21-110 and 39-21-110.5
- Regulation 39-21-110 and 39-21-110.5

5. Rural Broadband

Do not use this form. Please download Form DR 0137C.

6. Rural Jump-Start

- Evidence that your business qualifies for the Rural Jump-Start program and is endorsed by IHE.

7. Manufacturing (FYI Sales 10)

- Include the utility statements for the refund period and copies of exemption certificates for exempt utility charges (i.e. DR 1666 with computations showing the exempt and nonexempt usage determined by square footage or actual energy consumption);
- Copies of the DR 1191 or DR 1192;
- If request is for an entity inside of an enterprise zone; include a statement from the enterprise zone administrator.
- In addition to invoices, please provide field tickets or work orders for transactions claimed as exempt services. For example, mud services.

Excise Refunds

Overpayments caused by the following situations would not require the documentation outlined below. Instead a detailed explanation should be written in the Refund Reason Request field on the DR 0137 form for these types of refund requests.

- A duplicate payment for the exact same amount.
- The vendor fee was paid in error.
- A payment data entry error. For example, if you intended to pay \$5,000.00 and made an electronic payment for \$50,000.00, instead.
- Payments made for estimated tax before the return was filed that resulted in a reduced amount due.

REQUIRED DOCUMENTATION:

Note: The documentation requirements and examples listed here cover the most frequent excise claim types. The documentation required will depend on the reason for the refund request. Some claims may require additional information or a combination of the documentation outlined.

Marijuana Sales Tax and Marijuana Excise Tax

- Include a copy of the activity, transfer, or sales report from METRC that matches the return or amended return information.

Cigarette Stamps

- Along with the stamps returned to the Excise Tax Unit, the roll/pad numbers, stamp counts, and the reason for the stamp return are required to be included in the "Refund Request Reason" field.
- Original manufacturer's statement or affidavit of returned merchandise must be attached for stamped cigarettes returned to the manufacturer.

Liquor Excise

- A spreadsheet or report showing the liquor inventory counts or sales that match the return(s) or amended return(s) information.
- A DR 0450 for winery surcharge errors that matches the return(s) or amended return(s) information.
- A spreadsheet that outlines the changes on the amended return(s).

Fuel Excise Refunds (Aviation Sales Tax, Fuel Tax, IFTA and Passenger Mile Tax)

- Invoices or Receipts.
- Proof of Refund to Customer: Evidence that the tax was refunded to the customer, such as a copy of cancelled check or credit memo.
- Proof of Exemption: This could include a copy of the customer's fuel exemption certificate.
- Support for Filing Error: This could include amended return(s).
- Spreadsheet: Include a spreadsheet that outlines the changes on the amended return(s).
- Supporting documents such as manifests, credit invoices, etc.

New Online Seller's Claim for Refund (form DR 0137)

Claim for Refunds for Sales, Retailer's Use, Consumer Use, County Lodging, Local Marketing, Wage Withholding, Fuel, IFTA, Passenger Mile, Cigarette, Tobacco, Nicotine, Marijuana, and Liquor taxes can now be submitted online.

Who's Eligible for Online Filing?

- Established Colorado Taxpayers
- Taxpayers with Revenue Online Access
- Supporting documentation to attach to the claim.

Why File Online?

- Save postage and time mailing
- Reduce errors and incomplete submissions
- Sales Tax filers can include multiple jurisdictions (state, RTD/CD, city and county) on one submission
- Receive confirmation that your claim has been received within 24 hours of a successful transmission.

IMPORTANT: Different tax types such as Sales vs. Consumer Use must be submitted separately.

Filing Online and Filing Tips

Filing Online

1. Review the instructions and documentation requirements by tax type (available with this form).
2. Visit [Colorado.gov/RevenueOnline](https://colorado.gov/RevenueOnline) and log into your account.
3. Click the "Additional Actions link".
4. Next, Submit A Claim for Refund (DR0137) and follow the prompts.
5. You will receive an email within 24 hours of the submission being successfully transmitted.

Filing Tips

Refund Details

Filing Period - Enter the periods related to your claim. If the claim only applies to one month, enter the same period in both the Period Begin and Period End fields.

Example

The overpayment is for the January 2020 filing period, enter 01/31/2021 in both fields.

Missing Information/Documentation

If following your original filing you have identified missing documents or information, please provide it as soon as possible.

1. Log into your Revenue Online Account.
2. Click, "More"
3. Under Correspondence, click, "Send a Web Message" and reference the confirmation number received.
4. Select the tax type related to the claim.
5. Select a period related to the claim.
6. Choose "Refund question"
7. Enter the words "Additional Information" along with your confirmation in the Subject line.
8. Provide additional information in the Message field and attach documentation by clicking "Add". The "Add" link is located at the bottom right hand side.

Claim for Refund

**This claim form is for monies remitted directly to
 The Department of Revenue. (Do not use for income tax refund)**

****Attention****

Failure to complete the required form(s) and submit all supporting documentation may cause the amount of the refund to be reduced or denied.

New Online Filing for Some Tax types. See Instructions on page 8

- This form is used for: Sellers/Retailers, Consumer Use, Local Marketing, County Lodging, Withholding, Fuel Tax, IFTA, Passenger Mile, Cigarette, Tobacco, Nicotine, Marijuana, and Liquor.
- Periods can be combined if consecutive for each type of tax.
- You must file a separate DR 0137 form when you are requesting a refund from multiple tax accounts. For example, submit one claim for retail sales tax and a separate claim for retailer's use tax.

For Buyer's/Purchaser's claims, use Form DR 0137B. For Rural Broadband Use, use Form DR 0137C.

- Review the instructions provided with this form prior to submitting your claim for refund.
- The vendor's fee, which was retained when the tax was remitted to the Department, will be deducted from all sales tax refund claims.
- Interest: If this refund qualifies for interest please provide the interest in the claim and an explanation of how the refund qualifies for interest. See instructions.

- Submit form(s) along with supporting documentation. Keep a copy of the form(s) and documentation for your records. (See instructions).

Mail your request to:

Sales/Use Tax Accounting Section
 Colorado Department of Revenue
 PO Box 17087
 Denver, CO 80217

Refund to be made payable to, and mailed to: (If this is different from the name and address on the Department records for the account number(s) used, provide explanation and notarized power of attorney specific to this refund claim for the action.)

Taxpayer Last Name		First Name		Middle Initial
Taxpayer Legal Name		Taxpayer DBA (if applicable)		
Mailing Address		City	State	ZIP
SSN (If business was registered using SSN)		FEIN (If business was registered using FEIN)		
Colorado Department of Revenue Account Number	Type of Tax	Period (MM/YY - MM/YY)		
Original Amount Paid (required)	Correct Amount (required)	Refund Amount Requested (required)		

Refund Request Reason (List the reason for the over-payment.) **Note:** Explanations such as credit on account, over-payment, see attached, or filing error are not sufficient explanations. A short explanation should be provided even if a letter is included.

- The refund request includes a completed DR 0137 Claim for Refund form and is signed.
- The Refund reason(s) is not vague such as "Overpayment", "Filing error", "Amended my Return", or "Credit on my Account".
- Supporting documentation to support the claim is included. See instructions for examples of documentation requirements. **NOTE:** Missing documentation could result in a denial of the claim.
- Proof of refund to the customer is included.
- Third party submitters, a Power of Attorney form DR 0145 is included.

I declare under penalty of perjury in the second degree that this claim including all attachments is to the best of my knowledge true and correct. I further understand that the claim and documentation may be subject to the same verification process used by the Department of Revenue in auditing other taxes for three years from the date of payment of the claim. [13-80-101 (1)(m) C.R.S.]

Taxpayer Signature (this line must be signed by an officer, partner, or owner of the firm claiming the refund)			
Taxpayer's Printed Name			
Title	Phone Number	Date (MM/DD/YY)	Best Days & Times to Reach You
Signature of Preparer (if other than taxpayer). If you are a third party include the form DR 0145 Power of Attorney form.			
Printed Name of Preparer (if other than taxpayer). If you are a third party include the form DR 0145 Power of Attorney form.			
Name of Firm	Phone Number	Date (MM/DD/YY)	Best Days & Times to Reach You